



Model	Warranty Period
Immersion heaters	12 Months
Conditions	Working temperature must be no greater than stated in the product literature.

Lochinvar Ltd 8 Lombard Way The MXL Centre, Banbury Oxon, OX16 4TJ

+44 (0) 1295 269981 info@lochinvar.ltd.uk www.lochinvar.ltd.uk

### (1) Warranty

If within 1 (one) years of the invoice date of an immersion heater supplied by Lochinvar Ltd., following verification, and at the sole discretion of Lochinvar Ltd., the unit proves to be defective or fails to function correctly due to manufacturing and/or material defects, then Lochinvar Ltd. shall repair or replace this assembly or part.

The warranty starts from the date of delivery.

### (2) Conditions for installation and use

The warranty set out in articles 1 and 2 will apply solely under the following conditions:

- a. The Immersion heater is installed under strict adherence to Lochinvar Ltd. installation instructions for the specific model and must be in accordance with the relevant requirements of the Gas Safety Regulations, Building Regulations, I.E.E. Regulations, and the byelaws of the local water undertaking.
- b. The Immersion heater remains installed at the original site of installation.
- c. The Immersion heater is safeguarded against harmful scaling and lime build-up by means of periodic maintenance.
- d. The water temperatures used with the Immersion heater do not exceed the maximum setting as shown in the Product literature and ICM instructions..
- e. The Immersion heater is installed in a non-corrosive atmosphere or environment.

#### (3) Exclusions

Service parts and consumables are not included within the above warranty period, this includes (but is not limited to) any part identified within the Installation manual which should be changed as part of the service regime for the appliance.

The warranty set out in articles 1 and 2 will not apply in the event of:

- a. damage to the Immersion heater caused by an external factor.
- b. misuse, neglect (including frost damage), modification and incorrect and/or unauthorized use of the Immersion heater.
- c. Scale build up on the immersion heater.
- d. any attempts at repair to a defective Immersion heater unit other than by an approved service engineer.

## (5) Scope of the warranty

The obligations of Lochinvar Ltd. pursuant to the specified warranty are limited to free delivery from the warehouse of the replacement assemblies, parts, or water heater, respectively. Labour, installation, and any other costs associated with the replacement will not be accepted by Lochinvar Ltd.

### Claims

A claim on grounds of the specified warranty must be submitted to the dealer from whom the Immersion heater was purchased, or to another authorized dealer of Lochinvar Ltd. Inspection of the Immersion heater as referred to in articles 1 and 2 shall take place in one of the laboratories of Lochinvar Ltd.

# Obligations of Lochinvar Ltd.

Lochinvar Ltd. grants no other warranty or guarantee over its Immersion heater nor the (assemblies or parts of) Immersion heater supplied for replacement, other than the warranty expressly set out in these conditions. Under the terms of the supplied warranty, Lochinvar Ltd. is not liable for damage to persons or property caused by (assemblies or parts) of a (replacement) water heater that it has supplied.















