

Lochinvar Ltd
8 Lombard Way
The MXL Centre, Banbury
Oxon, OX16 4TJ

+44 (0) 1295 269981
info@lochinvar.ltd.uk
www.lochinvar.ltd.uk

Model	Warranty Period	
SIT300-450 SDT300-450	Tank	5 Years
	All other components#	1 Year
Conditions	- Working temperature must be no greater than 80°C. - Water quality must comply with the guidance within the ICM instructions, and proof of service will be required.	

(1) General Warranty

If within 10(Ten) years of the invoice date of a water heater supplied by Lochinvar Ltd., following verification, and at the sole discretion of Lochinvar Ltd., the tank proves to be defective or fails to function correctly due to manufacturing and/or material defects, then Lochinvar Ltd. shall repair or replace this assembly or part.

(2) Ancillary Options

Any ancillary options purchased with the water heater are covered via a standard 12-month parts only warranty. This includes items such as unvented kit, thermostats, and immersion heaters.

The warranty starts from the date of delivery.

(3) Conditions for installation and use

The warranty set out in articles 1 and 2 will apply solely under the following conditions:

- The water heater is installed under strict adherence to Lochinvar Ltd. installation instructions for the specific model and must be in accordance with the relevant requirements of the Gas Safety Regulations, Building Regulations, I.E.E. Regulations, and the byelaws of the local water undertaking.
- The water heater remains installed at the original site of installation.
- The water heater is used exclusively with drinking water, which at all times can freely circulate (a separately installed heat exchanger is mandatory for heating saline water or corrosive water).
- The heat exchanger is safeguarded against harmful scaling and lime build-up by means of periodic maintenance.
- The water temperatures in the heater do not exceed the maximum setting as shown in the table above.
- The water pressure and/or heat load do not exceed the maximum values stated on the water heater rating plate.
- The water heater is installed in a non-corrosive atmosphere or environment.
- The water heater is connected to a protected cold supply arrangement, which is: approved by the relevant authority; with sufficient capacity for this purpose; supplying a pressure no greater than the working pressure stated on the water heater; and where applicable by a likewise approved temperature and pressure relief valve, fitted in accordance with installation instructions of Lochinvar Ltd. applying to the specific model of water heater, and further in compliance with Building Regulations, local authority installation byelaws and the Water Supply (Water Fittings) Regulations 1999.

(4) Exclusions

#Service parts and consumables are not included within the above warranty period, this includes (but is not limited to) any part identified within the Installation manual which should be changed as part of the service regime for the appliance. These parts have a 12-month warranty from the date of commissioning or from the date of delivery to site.

The warranty set out in articles 1 and 2 will not apply in the event of:

- damage to the water heater caused by an external factor.
- misuse, neglect (including frost damage), modification and incorrect and/or unauthorized use of the water heater.
- contaminants or other substances having been allowed to enter the heat exchanger.
- any attempts at repair to a defective water heater other than by an approved service engineer.

(5) Scope of the warranty

The obligations of Lochinvar Ltd. pursuant to the specified warranty are limited to free delivery from the warehouse of the replacement assemblies, parts, or water heater, respectively. Labour, installation, and any other costs associated with the replacement will not be accepted by Lochinvar Ltd.

Claims

A claim on grounds of the specified warranty must be submitted to the dealer from whom the water heater was purchased, or to another authorized dealer of Lochinvar Ltd. Inspection of the water heater as referred to in articles 1 and 2 shall take place in one of the laboratories of Lochinvar Ltd.

Obligations of Lochinvar Ltd.

Lochinvar Ltd. grants no other warranty or guarantee over its water heaters nor the (assemblies or parts of) water heaters supplied for replacement, other than the warranty expressly set out in these conditions. Under the terms of the supplied warranty, Lochinvar Ltd. is not liable for damage to persons or property caused by (assemblies or parts) of a (replacement) water heater that it has supplied.