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Model	Warranty Period	
Imperium	All components	2 years
Conditions	Imperium must be commissioned by Lochinvar Limited	

(1) Warranty

If within 2 (two) years of the commissioning date of an Imperium controller supplied by Lochinvar Ltd., following verification, and at the sole discretion of Lochinvar Ltd., the unit or components within the unit proves to be defective or fails to function correctly due to manufacturing and/or material defects, then Lochinvar Ltd. shall repair or replace this assembly or part.

(2) Ancillary Options

The Imperium controller may be supplied with additional ancillary components such as 2 port valves, these are subject to their own warranty of 12 months.

(3) Conditions for installation and use

The warranty set out in articles 1 and 2 will apply solely under the following conditions:

- The Imperium is installed under strict adherence to Lochinvar Ltd. installation instructions for the specific model and must be in accordance with the Requirements for Electrical Installations, IET Wiring Regulations, Eighteenth Edition, BS 7671:2018+A2:2022. All work must be undertaken by a competent electrical engineer.
- The Imperium remains installed at the original site of installation.

(4) Exclusions

Service parts and consumables are not included within the above warranty period, this includes (but is not limited to) any part identified within the Installation manual which should be changed as part of the service regime for the appliance. These parts have a 12-month warranty from the date of commissioning or from the date of delivery to site.

The warranty set out in articles 1 and 2 will not apply in the event of:

- damage to the Imperium caused by an external factor.
- misuse, neglect (including frost damage), modification and incorrect and/or unauthorized use of the Imperium.
- contaminants or other substances having been allowed to enter the Imperium.
- any attempts at repair to a defective Imperium unit other than by an approved service engineer.

(5) Scope of the warranty

The obligations of Lochinvar Ltd. pursuant to the specified warranty are limited to free delivery from the warehouse of the replacement assemblies, parts, or water heater, respectively. Labour, installation, and any other costs associated with the replacement will not be accepted by Lochinvar Ltd.

Claims

A claim on grounds of the specified warranty must be submitted to the dealer from whom the Imperium was purchased, or to another authorized dealer of Lochinvar Ltd. Inspection of the Imperium as referred to in articles 1 and 2 shall take place in one of the laboratories of Lochinvar Ltd.

Obligations of Lochinvar Ltd.

Lochinvar Ltd. grants no other warranty or guarantee over its Imperium nor the (assemblies or parts of) Imperium supplied for replacement, other than the warranty expressly set out in these conditions. Under the terms of the supplied warranty, Lochinvar Ltd. is not liable for damage to persons or property caused by (assemblies or parts) of a (replacement) water heater that it has supplied.