



Lochinvar Itd

Model	Warranty Period	Conditions	8 Lombard Way The MXL Centre, Banbury
Circulating pumps for Potable water use Circulating pumps for LTHW use	2 years	As per general warranty and exclusions below.	Oxon, OX16 4TJ +44 (0) 1295 269981 info@lochinvar.ltd.uk
			www.iocninvar.itd.uk

### **General Warranty**

If within 2 years of the invoice date of a Grundfos circulating pump supplied by Lochinvar Ltd., following verification, and at the sole discretion of Lochinvar Ltd., an assembly or part proves to be defective or fails to function correctly due to manufacturing and/or material defects, then Lochinvar Ltd. shall repair or replace this assembly or part.

Conditions for installation and use

The warranty set out above will apply solely under the following conditions:

- a) The circulating pump is installed under strict adherence to Lochinvar Ltd. installation instructions for the specific model and must be in accordance with the relevant requirements of the Building Regulations, I.E.E. Regulations and the byelaws of the local water undertaking. The installation should also be in accordance with any relevant requirements of the local authority.
- b) The circulating pump remains installed at the original site of installation.
- c) The circulating pump is used exclusively with drinking water, which always can freely circulate.
- d) The water pressure does not exceed the maximum values stated on the circulating pump rating plate.
- e) The circulating pump is installed in a non-corrosive atmosphere or environment.

#### **Exclusions**

The warranty set out above will not apply in the event of:

- a) Ordinary wear and tear.
- b) Use for applications for which the product is not intended.
- c) Damage to the circulating pump caused by an external factor.
- Misuse, neglect (including frost damage), modification and incorrect and/or unauthorized use of the circulating pump.
- e) Any attempts at repair to a defective circulating pump other than by an approved service engineer.
- f) Regardless of the conditions above no warranty will apply in the event of any damage caused by poor water quality, scale or scale buildup.

# Scope of the warranty

The obligations of Lochinvar Ltd. pursuant to the specified warranty are limited to free delivery from the warehouse of the replacement assemblies, parts or circulating pump, respectively. Labour, installation and any other costs associated with the replacement will not be accepted by Lochinvar Ltd.

#### Claims

A claim on grounds of the specified warranty must be submitted to the dealer from whom the circulating pump was purchased, or to another authorized dealer of Lochinvar Ltd. Inspection of the circulating pump as referred to in articles 1 and 2 shall take place in one of the laboratories of Lochinvar Ltd.

## **Warranty Procedures**

If a claim is to be made under the terms of our warranty, the original purchaser of the appliance should place a purchase order for the required component and obtain a Sales Return Order (SRO) number for the return of the defective component. To process any warranty claim, we require the following information:

- Appliance model number
- Appliance serial number
- Date and proof of purchase
- Brief description of fault

Upon receipt of the defective component, it will be tested and if the component is found to be faulty, a credit will be raised against the relevant invoice.

Obligations of Lochinvar Ltd.

Lochinvar Ltd. grants no other warranty or guarantee over its circulating pumps nor the (assemblies or parts of) circulating pumps supplied for replacement, other than the warranty expressly set out in these conditions. Under the terms of the supplied warranty, Lochinvar Ltd. is not liable for damage to persons or property caused by assemblies or parts or a replacement circulating pump that it has supplied.













