



Based in Banbury, Oxfordshire, Lochinvar products have been providing energy efficient hot water and heating solutions for many Commercial and Industrial applications for many years. Lochinvar products have been supplied in the UK since 1976; when the Knight and Charger Water Heaters were amongst the first direct gas fired Water Heaters available. In recent years our product offering has been expanded to include a wide range of Condensing Boilers and Water Heaters and also Integrated Renewable Solutions.

Lochinvar products are known for their reliability, efficiency and cost effectiveness and all products are designed and manufactured for the specific needs of the UK and Ireland. We are constantly looking at market trends and new product development, working closely with our Group Global manufacturing facilities.

Service Technician – London and surrounding area

Overall responsibility:

To support a specified range of products through servicing, commissioning and fault finding. This role is likely to require extensive travel across predominately the London and surrounding area.

Activities outside the London and surrounding area may be required depending on the needs of both the Company and customer – these can be planned for the role without any approval from the Employee.

Key tasks include:

- Attend customer sites across the UK in the completion of duties
- To provide written reports in a timely manner
- To ensure that written reports are thorough, concise and clear
- To proactively report product/component issues
- To adhere to Health and Safety protocol, procedures and policies at all times
- To adhere to the Company Quality/Environmental policies
- Ensure that rules and regulations of the Gas Safe register are followed and upheld at all times
- Actively use the CRM system as required including creating leads

Skill and Competence Requirements:

- Thorough understanding of HVAC Industry, commercial boilers, water heaters and their applications
- Good IT knowledge including standard Microsoft Office packages
- Good literacy and numeracy skills
- Good communication skills – both verbal and written
- To act with diplomacy, professionalism and to protect the Company's interest at all times
- To hold all recognized qualifications including Gas Safe (Domestic and Commercial) and CSCS card
- Resident within a convenient location within the London and surrounding area to enable efficient coverage
- Flexible approach and attitude in working hours and locations

This is an opportunity to join a growing company, with a position that provides good career development opportunities and offers a competitive compensation and benefit package. Interested candidates should send their CV for the attention of Human Resources: hr@lochinvar.ltd.uk

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