Warranty: Cavalier Electric storage Water Heater Range

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<td>Cavalier Vessel</td>
<td>3 Years</td>
<td>Working temperature must be no greater than 82°C</td>
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<td>All other components</td>
<td>1 Year</td>
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General Warranty
If within 1 (one) year of the invoice date or commissioning date of a water heater supplied by Lochinvar Ltd., following verification, and at the sole discretion of Lochinvar Ltd., an assembly or part (with exclusion of the tank) proves to be defective or fails to function correctly due to manufacturing and/or material defects, then Lochinvar Ltd. shall repair or replace this assembly or part.

Vessel Warranty
If within 3 (three) years of the invoice date or commissioning date of a water heater supplied by Lochinvar Ltd., following verification, and at the sole discretion of Lochinvar Ltd., the enamel-lined steel tank proves to be leaking due to rust or corrosion occurring on the water side, then Lochinvar Ltd. shall offer to replace the defective water heater with an entirely new water heater of equivalent size and quality. The warranty period given on the replacement water heater shall be equal to the remaining warranty period of the original water heater that was supplied. Lochinvar will only grant warranty after inspection at one of the Laboratories of Lochinvar Ltd.

Conditions for installation and use
The warranty set out in articles 1 and 2 will apply solely under the following conditions:

a. The water heater is installed under strict adherence to Lochinvar Ltd. installation instructions for the specific model, and must be in accordance with the relevant requirements of the Building Regulations, I.E.E. Regulations and the byelaws of the local water undertaking. The installation should also be in accordance with any relevant requirements of the local authority.

b. The water heater remains installed at the original site of installation.

c. The water heater is used exclusively with drinking water, which at all times can freely circulate (a separately installed heat exchanger is mandatory for heating saline water or corrosive water).

d. The tank is safeguarded against harmful scaling and lime build-up by means of periodic maintenance.

e. The water temperatures in the heater do not exceed the maximum setting of the thermostats, which form a part of the water heater.

f. The water pressure and/or heat load do not exceed the maximum values stated on the water heater rating plate.

g. The water heater is installed in a non-corrosive atmosphere or environment.

h. The water heater is connected to a protected cold supply arrangement, which is: approved by the relevant authority; with sufficient capacity for this purpose; supplying a pressure no greater than the working pressure stated on the water heater; and where applicable by a likewise approved temperature and pressure relief valve, fitted in accordance with installation instructions of Lochinvar Ltd. applying to the specific model of water heater, and further in compliance with Building Regulations, local authority installation byelaws and the Water Supply (Water Fittings) Regulations 1999.

i. The water heater is fitted with cathodic protection in the form of sacrificial Magnesium anodes. In case the anodes have reduced in size by more than 40% at any point along their length or if they are severely pitted, new anodes should be fitted. Particular attention should be paid to the ends of each anode to ensure excessive localized depletion has not occurred. Where anodes are covered with particles they should be cleaned; for reference, when new, the anode has a diameter of 21 mm.

Exclusions
The warranty set out in articles 1 and 2 will not apply in the event of:

a. Damage to the water heater caused by an external factor;

b. Misuse, neglect (including frost damage), modification and incorrect and/or unauthorized use of the water heater;

c. Contaminants or other substances having been allowed to enter the tank;

d. Any attempts at repair to a defective water heater other than by an approved service engineer.

e. Damage caused by lack of maintenance and / or excessive amounts of scale inside the unit.

f. The conductivity of the water being less than 125 μS/cm and/or the hardness (alkaline earth ions) of the water being less than 1.00 mmol/litre;

g. Unfiltered, recirculated water flowing through or being stored in the water heater.

e. The water heater is used exclusively with drinking water, which at all times can freely circulate (a separately installed heat exchanger is mandatory for heating saline water or corrosive water).

Scope of the warranty
The obligations of Lochinvar Ltd. pursuant to the specified warranty are limited to free delivery from the warehouse of the replacement assemblies, parts or water heater, respectively. Labour, installation and any other costs associated with the replacement will not be accepted by Lochinvar Ltd.

Claims
A claim on grounds of the specified warranty must be submitted to the dealer from whom the water heater was purchased, or to another authorized dealer of Lochinvar Ltd. Inspection of the water heater as referred to in articles 1 and 2 shall take place in one of the laboratories of Lochinvar Ltd.

Obligations of Lochinvar Ltd.
Lochinvar Ltd. grants no other warranty or guarantee over its water heaters nor the assemblies or parts of water heaters supplied for replacement, other than the warranty expressly set out in these conditions. Under the terms of the supplied warranty, Lochinvar Ltd. is not liable for damage to persons or property caused by (assemblies or parts, or the glass-lined steel tank of) a replacement water heater that it has supplied.

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